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August 30, 1999

RE: Recommendation Letter for Thomas Colby

To Whom It May Concern:

I have known Thomas Colby for one year in which he reported to me as one of the trainers for the European offices. Responsibilities of trainer consist, but not limited to, onsite training of the firms standard accounting and time entry problem as well as to act as a project assistant to the project lead handling various onsite management of the implementation. Various responsibilities include coordination of numerous consultants, handling project management tasks such as performing status reports as well as managing the vast help desk incidents in a particular office. As the fine line of responsibility between Trainer & Project Lead became grey, Thomas successfully took on the added responsibility without complaint but with enthusiasm and as a means to further advance himself.

At the end of his contract with Baker, the experience has afforded him exposure to numerous facets of system implementations, including distributed architecture, client server installations, data replication, system conversion, user training and documentation.

Thomas most memorable attributes have to be his professionalism and excellent communication skills.

I would thereby recommend Thomas to fulfill any positions that require client orientation and that allows him for growth and advancement and an opportunity to learn. He is a fast learner and I am confident that he can take on any challenges that are presented to him.

If you wish to discuss any aspect of his qualifications, please feel free to contact me at Baker & McKenzie at 312-861-6577.

Sincerely,

Sonnie Yoon

European Implementation Manager

Baker & McKenzie