Elite Information Systems Inc. 5100 W. Goldleaf Circle, Suite 100 Los Angeles, CA 90056-1271 U.S.A CA 90056-1271

Elite Information Systems Inc.

Dear Sir or Madam:

I have worked with Tom Colby in various capacities (and countries) over the last year. In all situations, I have found him very professional and adaptable. His approach to work is completely professional and the work he produces always of the highest quality: concise, pertinent, thoroughly researched, readable and lovely to look at!

He has a very good attitude in the work place in that he is constantly aware of how others may/are reacting to the work he is doing; be that in a training capacity, a management role, production of documentation or in his own learning.

The environments we have been working in have been atypical: away from friends and family (and importantly our own culture) for months at a time. Within these difficult environments, Tom has proven to be able to work consistently. He has also shown himself capable of dealing with the very difficult tasks related to the management of a project working with (often-reluctant!) users coming from very different backgrounds and cultures. It cannot be underestimated how, as leader of a project team, Tom has succeeded to manage and communicate effectively the needs of the 'head office' within a very staunch 'local office' culture. His humour was particularly welcome during more stressful times, as was his steadfastness and dedication. All these elements compound to put an inevitable strain on any person but I am happy and honoured to say that throughout this he remained professional in a work environment and also took the time to become a good and valued friend to me.

An outstanding individual with the capacity and intelligence to achieve in whatever field.

Yours Sincerely,

Clare Denby

Application Consultant – Elite Information Systems